INDEPENDENT LIVING RESOURCE CENTER SAN FRANCISCO

ANNUAL REPORT 2018

The Independent Living Resource Center San Francisco's (ILRCSF) mission is to ensure that people with disabilities are full social and economic partners, both within their families and in a fully accessible community.

Adaptive technology enables this woman to enjoy a day of kayaking.

ILRCSF

support • information • advocacy

WWW.ILRCSF.ORG

ANNUAL REPORT 2018

UPDATES

A Letter from our Board President

I was invited to join the Board of Directors of the Independent Living Resource Center San Francisco (ILRCSF) in the spring of 2017. After my retirement from a thirty-year career as a social worker in the field of blindness services, I welcomed this opportunity to devote some time supporting an organization with a strong commitment to advocacy for and service to the broader disability community. As I've come to know ILRCSF staff, I've been increasingly impressed by their dedication and creativity as they connect with the broad range of SF people with disabilities they meet every day. They are deeply committed to the agency's mission. The past year has been a particularly productive one for the ILRCSF Board. In the spring of 2018, we conducted a nationwide search for a new Executive Director. Our search led us back home to Lana Nieves, whose long years of service as Program Director made her a superb choice to continue our work. In the fall of 2018, several board members collaborated to produce a Strategic Plan for ILRCSF. In September 2018, I was elected to serve as President for the next year. I feel privileged to assume this role and look forward to achieving more growth and success for this inspiring organization.

-- Linda Porelle, Board President

A Letter from our Executive Director

I've been with ILRCSF since 2006, having worked in Development, Communications and, most recently, as Program Director. As a person with a disability, ILRCSF's mission is especially relevant to me. When our former Executive Director, Jessie Lorenz, informed me she'd decided to leave the state to pursue some exciting opportunities, I knew I wanted to put my hat in the ring for the E.D. position. I'm honored to have been entrusted with the task of leading this organization, and I feel lucky to have the most amazing staff anyone could ask for. I'm grateful for the overwhelming support I've received as I've made the transition into this position- from Jessie, ILRCSF's Executive Board, staff, funders and donors, and from the public. There are great things ahead for ILRCSF – watch this space.

-- Lana Nieves, Executive Director

Background photo of people on bench, one with walker.

OUR PEOPLE

Photo of Bridgett Brown, *Economic Empowerment Coordinator*

staff milestones

In 2018, we celebrated some staff milestones. Victoria Tedder marked 25 years leading our Housing program, and Bridgett Brown marked 20 years with the agency, where she has worked in Benefits, and now covers a broader scope of personal finance issues, as our Economic Empowerment Coordinator. Over the years, both Victoria and Bridgett have provided thousands of individuals with information, support and advocacy, connected people making the transition to community-based living to funding for first month's rent and rental deposits, conducted extensive outreach, hosted workshops on Fair Housing, SSI/SSDI Rights and Responsibilities, Employment and Vocational Training options, and personal financial management, and connected them to other services offered at ILRCSF.

20 YEARS

25 YEARS

Photo of Bridgett & Victoria

Photo of Victoria Tedder, *Housing Coordinator*

OUR WORK

At ILRCSF we are passionate about supporting and empowering people with disabilities to lead meaningful, independent lives and to actively participate in their communities. We are a group of professionals and volunteers, and all of us have disabilities ourselves. We work collaboratively with individuals to help them determine what services and programs are right for them.

WE PROVIDE INFORMATION AND REFERRALS RELATED TO:

- Assistive Technology
- Housing
- Economic Empowerment/ Independence
- Healthcare Access
- Legal Services and Representation
- Accessible Transportation
- Peer Mentorship and Advocacy Training
- Consumer rights & responsibilities under the ADA
- A range of social/recreational opportunities

THE NICK FELDMAN DEVICE LIBRARY & DEMONSTRATION CENTER

HAS BEEN EXPANDED & RENOVATED

PLEASE COME VISIT!

Photo of Marisol Ferrante, *AT Educator*, during a demonstration.

Photo of Nick Feldman

2018 IMPACT HIGHLIGHTS

Over 950 hours of community outreach and education

625

Direct services to people with disabilities

Emergency funding which prevented eviction of 28 community members and their families

Information and referrals to over **1800** consumers

LEGAL SERVICES TO OVER 120 PEOPLE

100+

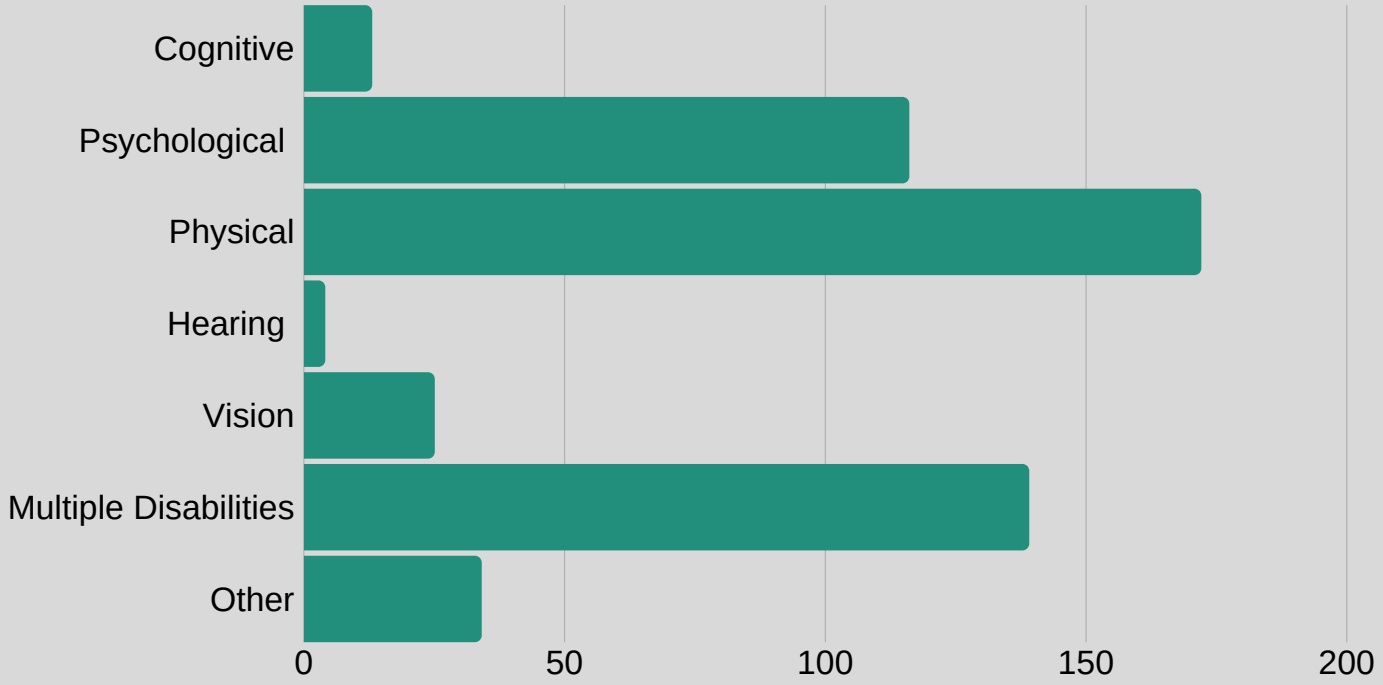
LOANS OF VITAL LOW & HIGH-TECH ASSISTIVE TECHNOLOGY

Training & transportation to 60 community advocates for Disability Capital Action Day

Over $30,000 in free tickets to concerts, museums, Major League baseball games, and a wide variety of cultural events and performances

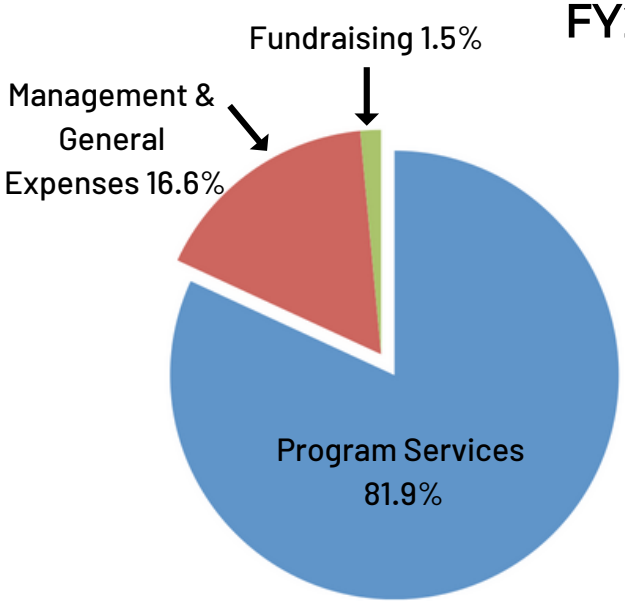
Over **600** hours of multi-lingual outreach

2018 CONSUMER STATISTICS

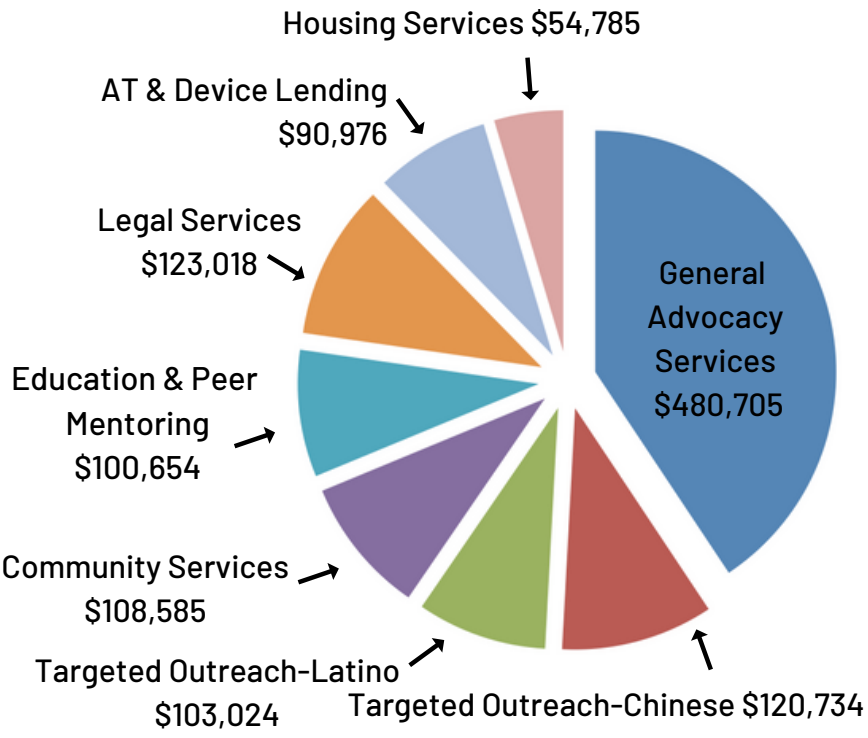


FINANCIAL OVERVIEW

FY2018 Expense Distribution



FY2018 Program Services Expenditures



COMMUNITY PARTNERS & FUNDERS

ILRCSF is a proud member of the California Foundation of Independent Living Centers (CFILC) and the National Council on Independent Living (NCIL).

We are immensely grateful to our supporters, donors and funders including:

Department of Health and Human Services

Social Security Administration

California Department of Rehabilitation

SF Department of Aging and Adult Services

U.S. Department of Housing and Urban Development

U.S Department of Education

San Francisco Foundation Emergency Response Fund

Senior and Disability Action

National Council On Independent Living

Energy Upgrade California Grant

PG&E Foundation

Green Roofs for Healthy Cities

Background photo of disabled veteran

RESOURCES

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Publications

ILRCSF has created and developed a variety of publications for use by the disability community and its supporters. These materials are available in English (and in other languages as specified), and can be attained in different formats as a reasonable accommodation. All publications are free and available online or in our office.

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Find out how you can support ILRCSF's work towards building a more accessible community.

PLEASE DONATE

https://donatenow.networkforgood.org/18190

WATCH THIS SPACE
JUNE 2019
We will be celebrating our 40th Anniversary of non-profit status!

ILRCSF Board of Directors

Linda Porelle, President
Julie Feldman, Vice President
Senya Hawkins, Secretary
Juma Byrd
Ben McMullan
Mark Posth